

What makes transitional housing in Manitoba unsafe for transgender people?

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SUPPLEMENTARY MATERIAL

This file contains supplementary material for the following publication:

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- Supplementary Material 1: TSP Interview Guide
- Supplementary Material 2: HSP Interview Guide

Supplementary Information 1: TSP Interview Guide

1. What is your role with _____?
 - a. What does your work entail, what are your duties and responsibilities?
2. What does your organization do?
3. Have you had transgender clients?
 - a. If so, how often? (i.e., Never, Once, A Few Times, Often)
 - b. Have you heard about transgender people having a difficult time finding housing?
4. [SCALE] How would you rate your level of knowledge when it comes to issues pertaining to transgender people (No knowledge, somewhat knowledgeable, knowledgeable, very knowledgeable)?
 - a. Does [your organization] provide specialized training in this regard?
 - i. Do you feel like you have been trained enough to deal with the needs of LGBTQ2S+ folk?
 - b. Do you feel comfortable talking to co-workers/clients about transgender issues?
 - c. Why do you think that it might be important for staff to be knowledgeable regarding issues facing transgender people?

THIS NEXT SECTION IS ABOUT WHAT HOUSING PROVIDERS DO TO MAKE TRANSGENDER PEOPLE FEEL MORE COMFORTABLE IN SHELTER SETTINGS

5. In what ways do you think [your organization] tries to be welcoming to transgender people?
6. In your opinion, in what ways might it be challenging for a transgender person to access housing services [in Brandon]?
7. What do you think are the challenges a transgender person might face in accessing [your organization]?
8. Have you ever heard of clients expressing positive/negative sentiments towards transgender people?
9. Are any of the staff or service providers (i.e., your co-workers) openly transgender or gender queer?
10. Do you think the intake process at shelters might dissuade a transgender person from accessing support? In what ways?
11. What is the bathroom situation like at your facility?
 - a. Are they shared, gendered, universal?
12. Do you have any ideas (or new programming) that you think would be helpful to transgender people seeking housing in Brandon?
13. Is there anything else you think I should know?
14. Do you know of any other people I should talk to?

Supplementary Information 2: HSP Interview Guide

1. What is your role with _____?
 - a. What does your work entail, what are your duties and responsibilities?
2. What does your organization do?
3. Have you had transgender clients?
 - a. If so, how often? (i.e., Never, Once, A Few Times, Often)
 - b. Have you heard about transgender people having a difficult time finding housing?
4. [SCALE] How would you rate your level of knowledge when it comes to issues pertaining to transgender people (No knowledge, somewhat knowledgeable, knowledgeable, very knowledgeable)?
 - a. Does [your organization] provide specialized training in this regard?
 - i. Do you feel like you have been trained enough to deal with the needs of LGBTQ2S+ folk?
 - b. Do you feel comfortable talking to co-workers/clients about transgender issues?
 - c. Why do you think that it might be important for staff to be knowledgeable regarding issues facing transgender people?

THIS NEXT SECTION IS ABOUT WHAT HOUSING PROVIDERS DO TO MAKE TRANSGENDER PEOPLE FEEL MORE COMFORTABLE IN SHELTER SETTINGS

5. In what ways do you think [your organization] tries to be welcoming to transgender people?
6. In your opinion, in what ways might it be challenging for a transgender person to access housing services [in Brandon]?
7. What do you think are the challenges a transgender person might face in accessing [your organization]?
 - a. [Probe for Christian organizations]: In your opinion, does the Christian foundation of [your organization] present barriers for people trying to access your services who might identify as transgender?
8. Have you ever heard of clients expressing positive/negative sentiments towards transgender people?
 - a. If a conflict were to arise between clients what would staff do to intervene?
9. Are any of the staff or service providers (i.e., your co-workers) openly transgender or gender queer?
10. Could you briefly describe the intake process?
 - a. Do you think the intake process might dissuade a transgender person from accessing support? In what ways?
11. What is the bedroom situation like at [your shelter]?
 - a. Are they individual, gendered?
12. What is the bathroom situation like at your facility?
 - a. Are they shared, universal?
 - b. What about the showers?
13. Do you have any ideas (or new programming) that you think would be helpful to transgender people seeking housing in Brandon?
14. Is there anything else you think I should know?
15. Do you know of any other people I should talk to?